

Warnings and Cautions for Grab Poles

ATTENTION!

It is known that all products carry some risks of injury or death. HartMobility Inc. has made every effort to minimize these risks and other hazards, but it is impossible to eliminate them all. Therefore, the consumer is responsible for using our products with common sense and taking into account the overall physical and mental capabilities of the users. **Before installing** or **using** any HartMobility product, read all the accompanying literature and instructions.

IMPORTANT:

If you are installing this Grab Pole for use beside a bed please follow this before you start:

- If the Pole will be closer than 12-1/2 inches (318mm) to the side of the bed after installation you will also need the Pole Retention Strap Kit (Strap) included with this Pole. Also included with this Strap are Additional Warnings and Cautions for Bedside Poles and Additional Installation Instructions that must be followed.
- If the Pole will be away from the side of the bed more than 12-1/2 inches (318mm) then you will not need this Strap and you can continue with the Steps that follow.

WARNING!

- When installing the Grab Pole, there is always a risk of Entrapment between it and the furniture, fixtures and other objects. The user and installer must be aware of this and safely install the Grab Pole to eliminate this risk.
- Individuals with certain physical or mental conditions, or those under the influence of drugs or substances, that could affect their balance or judgment, are at a higher risk of injury. Such individuals should consult with a physician before using this product.
- It is important that you carefully read and understand all the materials accompanying this product before installation or use. Failure to follow these instructions could result in serious injury to the users, or others. Improper installation significantly increases the risk of injury. If you have any questions about the assembly, installation or use of this Product; or any questions about the risks associated with this Product; or any other questions regarding any Hartmobility Inc. Products please contact our Customer Support Help Desk at info@hartmobility.com or call our Customer Support Help Desk at 1-800-998-0774 ext. 3
- IMPORTANT:** If you are unsure that you can install this Product correctly, hire a qualified professional to install for you.
- Do **NOT** assemble, install or use this Hartmobility Inc. Grab Pole until you have read and understand these Warnings and Cautions. This will ensure that this Product is correctly assembled, installed and used. Read the Important Floor and Ceiling Requirements that follow.
- This Grab Pole is a tension mount product and can be subjected to significant lateral (sideways) loads when in use. It is the user's and installer's responsibility to ensure that the Grab Pole is correctly and safely installed, and that it is maintained correctly.
- The Grab Pole must only be installed in locations where the construction of the ceilings and floors are structurally sound. The ceilings must be a solid structure or have ceiling joists. The floors must be solid level floors.
- Do **NOT** install on any ceilings near light fixtures, heating or ventilation outlets, speaker panels or anything else that would not allow the Grab Pole to be safely and securely tensioned.
- Do **NOT** install on loose floors (rugs, mats) or irregular floors.
- The Grab Pole should be permanently fixed to the floor if it is installed where the floor could get wet; or where the floor is slippery; or where it will be subject to heavy usage. (*Heavy usage is when the Grab Pole is used for more than normal balance assistance and stability*). Please review the Assembly and Installations section for more detailed information and instructions.
- Do **NOT** allow Children to hang onto or play with this Grab Pole.
- Do **NOT** change or modify this Grab Pole or hang objects from it.

m. If this Product is to be used in a long term care facility, a nursing home, an assisted living center, a supported independent living facility, or any similar institution follow these instructions AND the institution's installation policies; their use of the product policies; and their rules and regulations. If this Product does not comply with the institution's policies, rules and regulations do not install.

Agreement Between Installer/User(s) and Hartmobility Inc.

Neither Hartmobility Inc. nor the Seller of this Product will be Liable for improper installation or use of this Product.

Warranty

For Warranty details, refer to the Warranty details on the Hartmobility Inc.

Website: www.hartmobility.com/Warranty or call 1-800-998-0774 ext. 3



Questions. Comments. Concerns.

Contact Customer Service today.

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www.SafetyGrip.com

www.Hartmobility.com

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