

## RETURN POLICY

Hartmobility Inc. Return Policy Purchases from Hartmobility Inc. are eligible for return within 30 days of delivery (excluding clearance items).

Upon arrival, returned items will be inspected to ensure all original parts and/or pieces are included in the return. Once the item has been inspected, the customer will receive a full refund for the purchase amount.

No returns are accepted after 30 days of delivery. Return Shipping Hartmobility Inc. will pay for return shipping in cases of defective product and/or mis-shipment. In all other cases, the customer is responsible for return shipping.

How to Initiate a Return To initiate a return within 30 days of delivery, please contact our customer service team between 8:00 a.m. to 5:00 p.m. EST at 1-800-998-0774 Ext 1 or by email at [ordersHM@hartmobility.com](mailto:ordersHM@hartmobility.com) .